

Cormant-CS Training Drives Long Term Success

Cormant believe software should be easy to use even if you have had no training. We recognize that with typical staff changes the majority of day-to-day users of Cormant-CS are unlikely to have had any formal training. At Cormant we know from years of experience that even 12 years after installation customers are still able to use Cormant-CS successfully. But we also recognize that when getting started, expanding Cormant-CS past the phase one goals, and for new administrators training is important. We offer a full range of courses that can be customized to individual requirements and run on site or remotely.

Implementation Training

Designed for senior staff who will make decisions on how Cormant-CS will be implemented in terms of what functions, processes and data is to be captured. This course covers all aspects of implementation. Outcomes are an implementation blue print and post implementation process document.

Configuration and Administration Training

Designed for staff that will be administering Cormant-CS on an on-going basis or may be responsible for further deployment of Cormant-CS within their organization. This course covers all aspects of Cormant-CS configuration and administration, includes significant hands on exercises.

User Training

Designed for day-to-day users of Cormant-CS and covers functions used to perform day-to-day tasks, including managing equipment, auditing and workflow. It can be tailored for the target audience and always includes significant hands on exercises.

System Administration Training

Designed for staff that will be responsible for the administration, security and availability of the Cormant-CS components and ecosystem. It includes elements of MS SQL Server, IIS, MS Server and Services Administration as well as Cormant-CS Mobile, Client and Web Administration.

Workflow Design and Configuration Training

Designed for staff that will be configuring and integrating Cormant-CS Workflow into an organizations change control processes and systems. The Workflow module is highly configurable and this course provides those responsible for configuring Workflow the knowledge of the customization and configuration options available so that Cormant-CS Workflow can match a Data Center's change management processes.

Scripting and API Training

Designed for staff that will be developing scripts for Cormant-CS or working with the API. This course is usually customized to meet the individual customer needs based on a hands-on course framework. Usually a specific need, interface or business issue is worked through to deliver a worked example and immediate benefit.

Custom Training

Any course can be customized to meet a specific need or cover off only defined functionary based on operational requirements or expansion requirements. Courses can be developed so that ongoing in-house delivery is possible.

Contact us or your usual implementation partner to discuss your individual requirements.

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Cormant DCIM, Software, Support and Services



Consultation

You're ready for success with Cormant-CS or are ready for even more. We will help you plan your initial deployment using an in-house methodology to ensure the end-result is exactly what you need. When you are ready to expand we will help you document your new goals and structure a plan to accomplish those goals.



Implementation

Cormant and our partners offer full initial implementation services, including training your team, working across departments to gather and import data, manage the project, define new processes and manage go-live of Cormant-CS. We can do as much or as little as you need. Including guaranteed pricing. Cormant will also help expand your use of Cormant-CS to other sites or new functionality when you are ready. If you prefer all aspects of Cormant-CS are online for your own implementation efforts.



Integration

With our advanced API and Cormant-EDIS middleware, we've integrated with many of the leading solutions in the data center. Ask us about our plug-and-play integrations to save you time and money, such as Any SNMP device, XML, IBMS, ServiceNow, Remedy, Niagara, RF Code, and more.



Site Audits

The true power of Cormant-CS stems from a foundation of accurate data. Both Cormant and our network of partners can update your current data via imports and conduct a full site audit providing an accurate inventory of all your assets.



Training

We have a full set of training courses available to provide you will knowledge of all aspects of Cormant-CS. Courses include implementation, configuration, API, Workflow Design, System Administration, and more. We can get you on the right track to success to get the most out of Cormant-CS.

Streamline processes

using Workflow to enhance team and resource collaboration and communication. Plan and execute future changes with what-if scenarios, optimal location reports, and by reserving space. See real-time change with the built-in network discovery module.

Optimize IT assets and connections

such as power, cooling, connectivity, and overall device resources. Manage alerts from the dashboard with a consolidated view of your top priorities. Link to CMDB data for enterprise visibility.

Improve decision-making

with impactful analytics that help you measure, manage, and share trending data with intelligent and configurable alerts, charts, and tables. Charts are also viewable from your configurable dashboard.

Aggregate and maintain data accuracy

with dynamic visibility including rack views, plan views, and full channel connections with capacity, trend, efficiency, power, and environmental data. Data remains accurate and scales as your company grows.

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